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Postal Regulatory Commission
901 New York Ave NW, Suite 200
Washington, DC 20268

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Dear Commissioners:

I own The UPS Store 3296 in Bangor, ME 04401, so I am a CMRA regulated by the US Post Office. I have been in business for 14 years, and I employ 3 people full time and 2 part time employees. The advantage that I have for my private mailbox customers is with me they have a street address and can receive packages via UPS, FedEx and DHL, with a post office box they do not have that option. I can also offer my customers e-mails when these packages arrive and when their mail arrives. **Advantage CMRA.**

In Brewer where I live, 04412, I stop at the post office on my way to work to purchase postage and to send certified mail from the day before. When I get there, there are PO box holders going to their PO boxes picking up their mail first thing in the morning. They do this because they need their mail earlier than they can receive it by mail carrier. This is a great advantage for business people who need to get their mail early. I would like to get my mail that early for my customers too, but to do so, I would need to have my customers change their address to a PO box as well as my street address, which is a postal regulation for CMRA's to pick up their bulk mail from a post office. My mail arrives when our mail carrier gets to us. Many times it will not arrive before the afternoon because sometimes our route gets added to another route. I cannot let my customers know when to expect their mail to arrive on any given day unless I e-mail them when it arrives. **This is a great advantage for the post office because of this regulation.**

Another advantage for the US Postal Service over a CMRA is mail forwarding. If a Postal customer wishes to temporarily have their mail forwarded to another address, the post office will redirect that person's mail to another address at no additional charge. CMRA's can forward mail to their customers as long as they pack it into another package and pay additional postage to send the mail to the forwarding address. **Big advantage for the US Postal System because of their regulation.**

Our industry was developed to help the consumer receive services that the post office was not providing. We were able to create a reason for our customers to choose our Private Mailboxes over a Post Office Mailbox even though the Postal System regulated us, allowing the US Post Office to still have advantages over our private industry. We succeeded to do so even though we have had to charge additional charges for the services that we provide. And I will say that we have done a very good job of it. **Advantage Commercial Mail Receiving Agency.**

Now the Post Office has seen that the services our private businesses have created for our private mailbox customers is good, so now they wish to take away the advantages we have created. Now the Post Office can use the **huge advantage that they already have over us**, and they want to **take away** any of the **advantages that we as Commercial Mail Receiving Agencies** have created. They are also planning to offer these services at prices that are undermining the ability for CMRA's to make a profit. **Shouldn't our US Postal System have to make a profit!**

I am requesting that you disallow the United States Post Office's "enhanced" services to PO Box customers, so I, a profit making private entrepreneur.

Sincerely:

Richard Marston
Owner, The UPS Store 3296

